

Specialising in a range of NGO, NFP and Government Sector Services



TRAINING SERVICES

LEADERSHIP & MANAGEMENT

- Effective Leadership & Management Practices
- Project Management Essentials
- Successful Change Management
- Building High Performance Teams
- Coaching Skills for Managers & Team Leaders
- Managing Challenging People
- Strategic, Action Planning & Risk Management
- Effective NGO Board Governance
- Manage People, Performance & Feedback
- Continuous Quality Improvement
- Management Style, Team Dynamics & Culture

COUNSELLING & CLIENT WORK

- Health & Wellness Coaching Skills
- Effective Case Management
- Co-occurring Alcohol & Other Drugs & Mental Health Issues
- Solution-Focussed Brief Therapy (SFBT)
- Cognitive Behavioural Therapy (CBT)
- Motivational Interviewing (MI)
- Interpersonal Psychotherapy (IPT)
- Working with Challenging, Resistant Clients

CONSULTING SERVICES

- Strategic / Action Planning
- Organisational Reviews
- NGO Capacity Building
- Organisational Development
- Management Consulting
- Change Management
- Integrated HR Strategies
- Team Facilitation / Development
- Performance Management
- Board Development
- Organisational Psychology
- Resource Development
- Program / Service Evaluation
- 360 Degree Surveys



CUSTOMISED IN-HOUSE TRAINING

Customise it!

Ask us about customising in-house training to meet your organisation's requirements.

Available in all cities & regional areas.

Fee dependent on venue & numbers.

Course descriptions available online

Contact us for an obligation free quote

Discounts for NGOs / NFPs

- Critical Incident Management
- Leading Psychosocial Groups
- Dialectical Behavioural Therapy (DBT)
- Acceptance & Commitment Therapy (ACT)
- Narrative Therapy (NT)
- Trauma Informed Care & Practice
- Psychological First Aid
- Working with Young People
- Applying Mindfulness Approaches

WORKSKILLS & PERFORMANCE

- Conflict Resolution & Mediation
- Advanced Group Facilitation
- Manage Frontline Client Service Challenges
- Professional Business Writing
- Presenting with Confidence
- Effective Workplace Communication
- Self Leadership Time & Stress Management
- Client Confidentiality, Consent & Ethics
- Emotional Intelligence for Teams



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NGO BOARD DEVELOPMENT

- Board governance training
- Board policy & procedures manual
- Strategic & business action planning
- Board development & governance support

NGO / NFP LEADERSHIP & MANAGEMENT COACHING PROGRAM

- Suitable for CEOs, Directors, Managers, Team Leaders, Supervisors
- Fast track your management development
- Tailored, 6 month spaced program
- Delivered in small teams or one-on-one
- Highly qualified leadership coaches with sector experience
- Evidenced-based approaches & models
- Goal setting, action learning & workplace-based projects
- Address blockages to achieving organisational results
- Includes: performance management, risk management, change management, planning, shifting culture, systems, team building, leadership styles.

WHY CHOOSE US?

- NGO / NFP & Govt sector experts
- Value for money
- Customised, targeted services
- Comprehensive needs analysis
- All services evaluated
- Aligned with best practice
- Evidence-based
- Culturally appropriate

ADDITIONAL SERVICES AVAILABLE ON REQUEST

Contact us now! 02 8399 0358

WE WORK WITH A WIDE RANGE OF SECTORS:

- ✓ Local, State, Commonwealth Government
- ✓ Non-Government Organisations / Not-For-Profit
- Private Sector Businesses Delivering Government-Funded Programs
- ✓ Health, Sexual Health, HIV / Hepatitis C
- ✓ Drug & Alcohol, Mental Health
- ✓ Welfare, Housing, Homelessness
- Disability, NDIS, Aged Care, Vocational Rehabilitation
- ✓ Youth, Children, Families, Women, Domestic Violence
- ✓ Justice, Advocacy, Unions, Legal
- ✓ LGBTQI, CALD, Multicultural, Refugees
- Aboriginal Community-controlled Organisations
- ✓ Education, Community, Volunteers







WWW.ALLWOODASSOCIATES.COM.AU

- **4** +61 (02) 8399 0358
- [] +61 (0) 439 993 143
- info@allwoodassociates.com.au
- PO Box 460 Surry Hills
 Sydney NSW 2010 Australia